

Appendix A – Technical Support Hours

Technical Support Hours

Product Description	# of Hours	Per Hour Cost			Amount Eligible	Amount Ineligible	
Erate Eligible	2000						
Erate Related Non-Eligible	1500						
Totals:	3500						

Eligible
Ineligible
Grand Total:

**Price includes Onsite Local CCIE Resources

GRAND TOTAL APPENDIX A:

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Appendix B – UPS Equipment Maintenance

Vendor will submit a labor cost per hour to include both time and materials for repair of the following types of equipment.

Product Description	Part Number	Serial Number	Unit Price	% Eligible	Amount Eligible	Amount Ineligible	APC Maint Part#
APC Smart-UPS 2200VA	SMT2200RM2U						
APC Smart-UPS 1500VA	SMT1500RM2U						
APC Symmetra RM 6kVA	SYH6K6RMT-P1						
APC Symmetra RM XR Frame w/2 SYBT2	SYRMXR2B4						
APC Smart-UPS RT 8000VA	SURT8000RMXLT6U						
APC Smart-UPS RT 192V RM Batt Pk	SURT192RMXLBP						
APC Symmetra LX 12kVA	SYA12K16PXR						
APC Smart-UPS VT 30KVA	SUVTBXR2B6S						
APC Smart-UPS VT Ext Run Frame	SUVTP30KF4B4S						

Vendor will submit cost to replace equipment.

Product Description	Part Number	Serial Number	Unit Price	% Eligible	Amount Eligible	Amount Ineligible	APC Maint Part#
APC Smart-UPS 2200VA	SMT2200RM2U						
APC Smart-UPS 1500VA	SMT1500RM2U						
APC Symmetra RM 6kVA	SYH6K6RMT-P1						
APC Symmetra RM XR Frame w/2 SYBT2	SYRMXR2B4						
APC Smart-UPS RT 8000VA	SURT8000RMXLT6U						
APC Smart-UPS RT 192V RM Batt Pk	SURT192RMXLBP						
APC Symmetra LX 12kVA	SYA12K16PXR						
APC Smart-UPS VT 30KVA	SUVTBXR2B6S						
APC Smart-UPS VT Ext Run Frame	SUVTP30KF4B4S						

Grand
Total

Eligible Total

Ineligible Total

GRAND TOTAL
APPENDIX B:

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